CUSTOMER SERVICE REPRESENTATIVE

"Quality Training for Quality Jobs"



CALL

Antelope Valley College - Palmdale Campus 2301 E. Palmdale Blvd., Palmdale, 93550 Training Dates: 10/15/19 - 1/22/20 Job Search Activites: 1/23/20- 2/21/20

FREE to GAIN/GROW Participants

Funding also available through AJCC WIOA Program - iTrain State Provider ID: 292 Course Title: Customer Service/Hospitality

1-265-012

...to schedule an Informational meeting. LACOE Liaison: Kimberly Carlson & Joanna Mitchell carlson kimberly@lacoe.edu mitchell_joanna@lacoe.edu

Informational Meetings will be held at:

Palmdale Job Club - 1050 E. Palmdale Blvd. Ste. 207B, Palmdale, 93550

Information Subject to Change

Manager's Level ServSafe Certified **CPR/First Aid Certificate** WorkKeys® Certificate Office, Hotel, Food Service Skills

Customer Service Skills Award of Completion



http://www.lacoegain.org/ShortTermTrainings.aspx









GSW Section:

Use Code 43-9061 (Office Clerks/General) or 43-4051 (Customer Service Rep) City: Palmdale

Provider: LACOE

LACOE Liaison: Joanna Mitchell, Lancaster GROW Job Club mitchell_joanna@lacoe.edu

Dates: 10/15/19 - 2/21/20 includes Soft skills, training, and 4 wks of job search activities













